



U.S. Application No. 09/660,814  
Applicant: Donald F. Jemella et al.  
Filing Date: September 13, 2000  
Title: SERVICE CHARGE ADJUSTMENT  
PLATFORM  
Attorney Docket No: 72167.000252

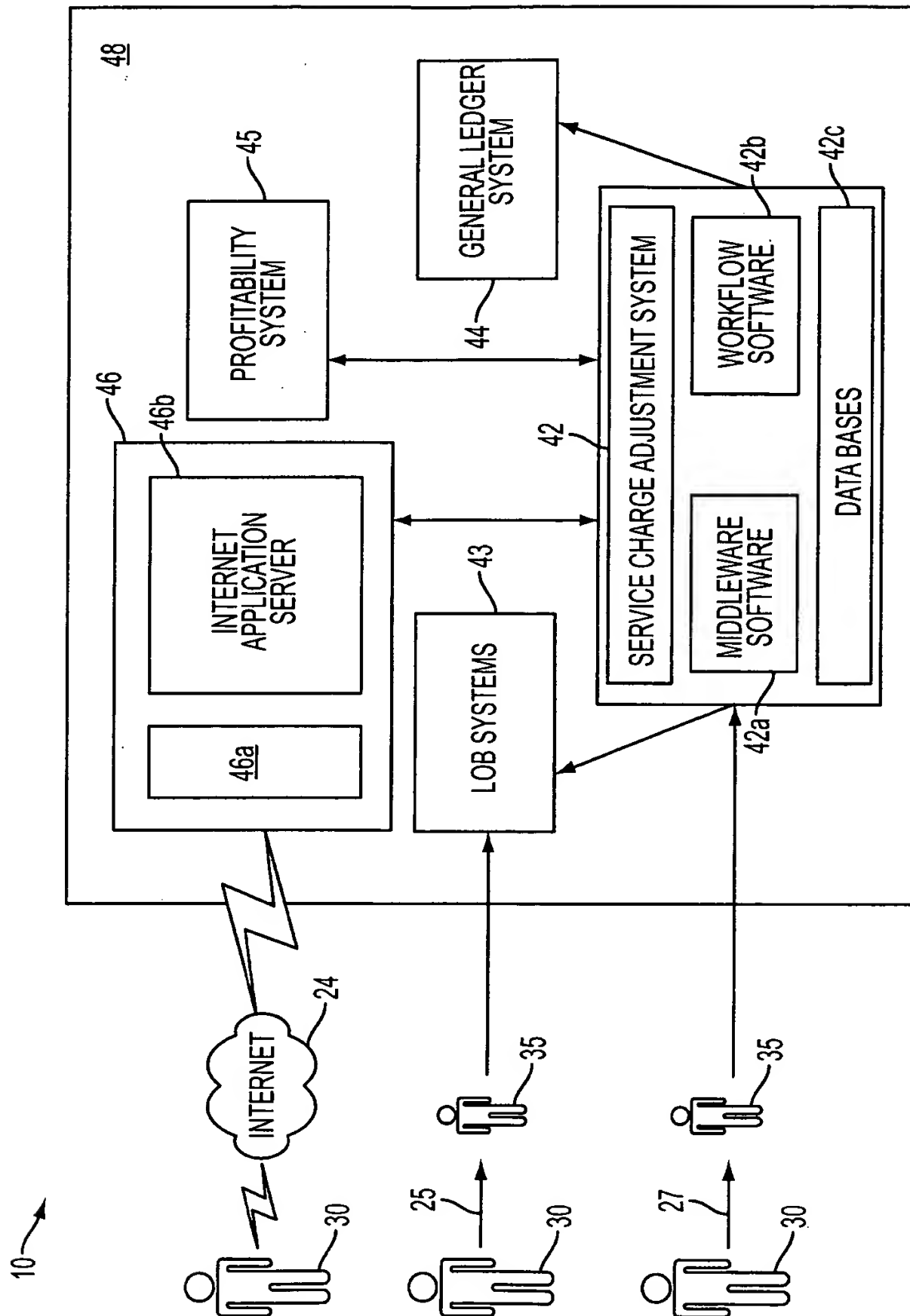


FIG. 1

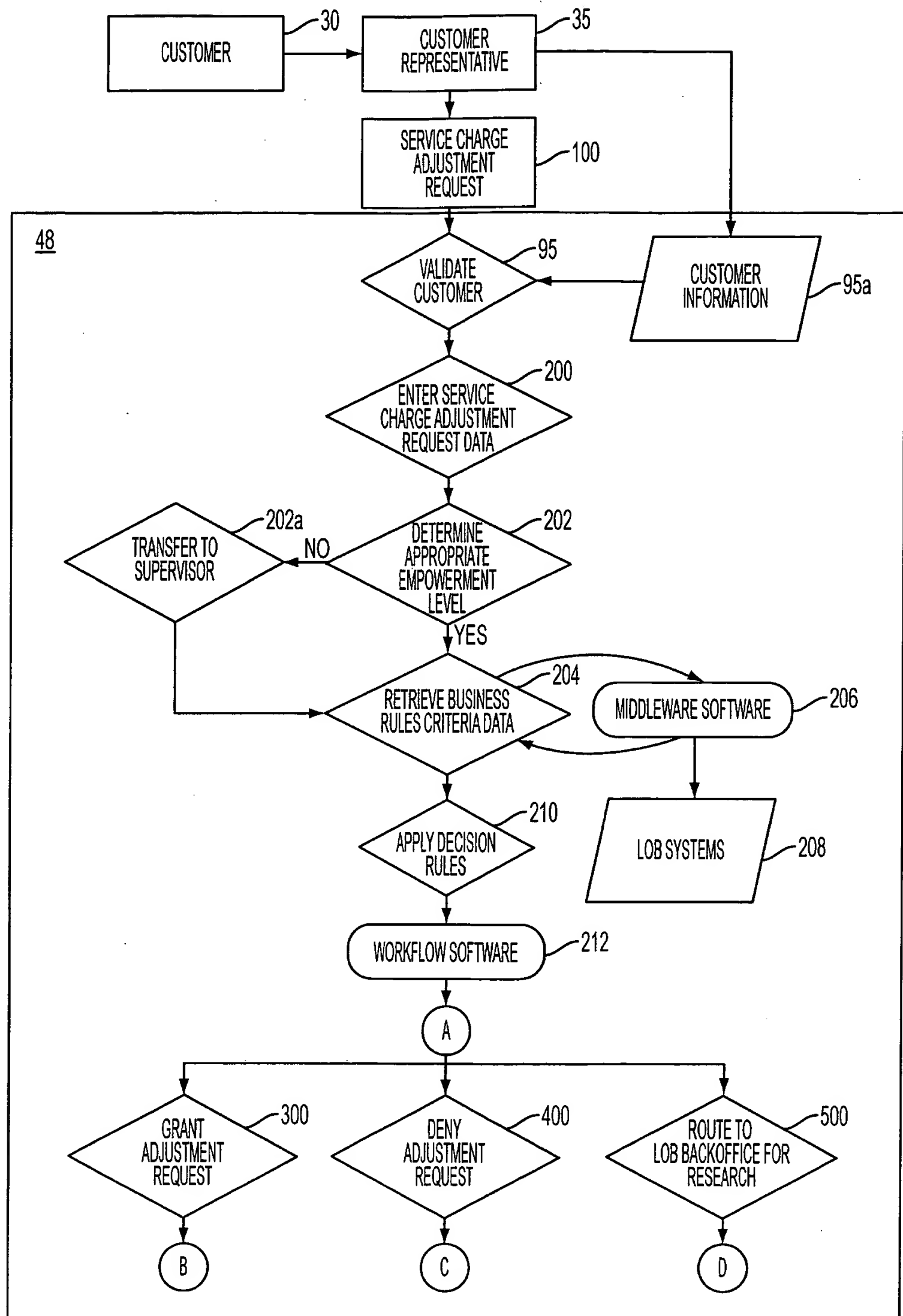


FIG. 2



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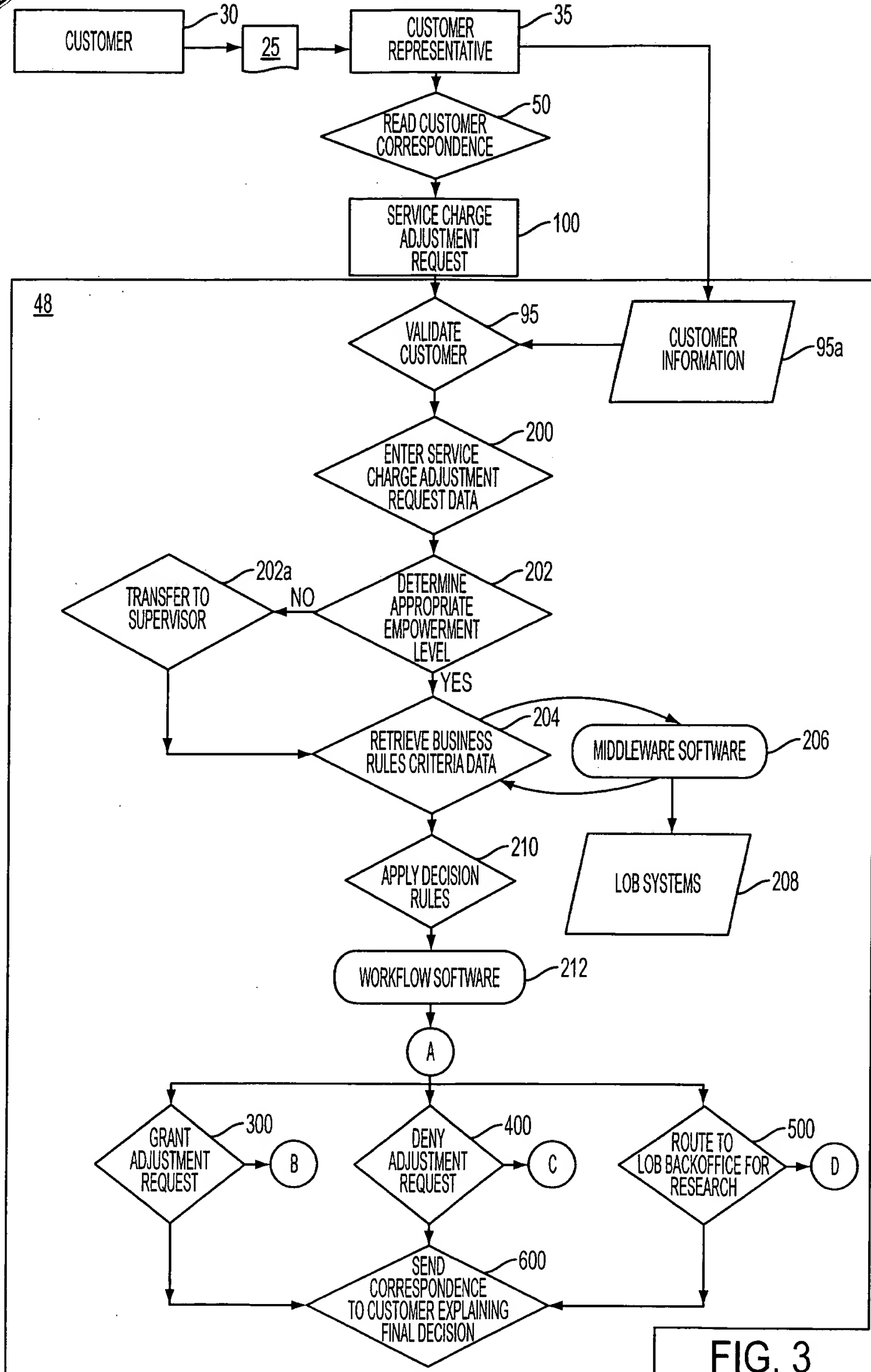


FIG. 3



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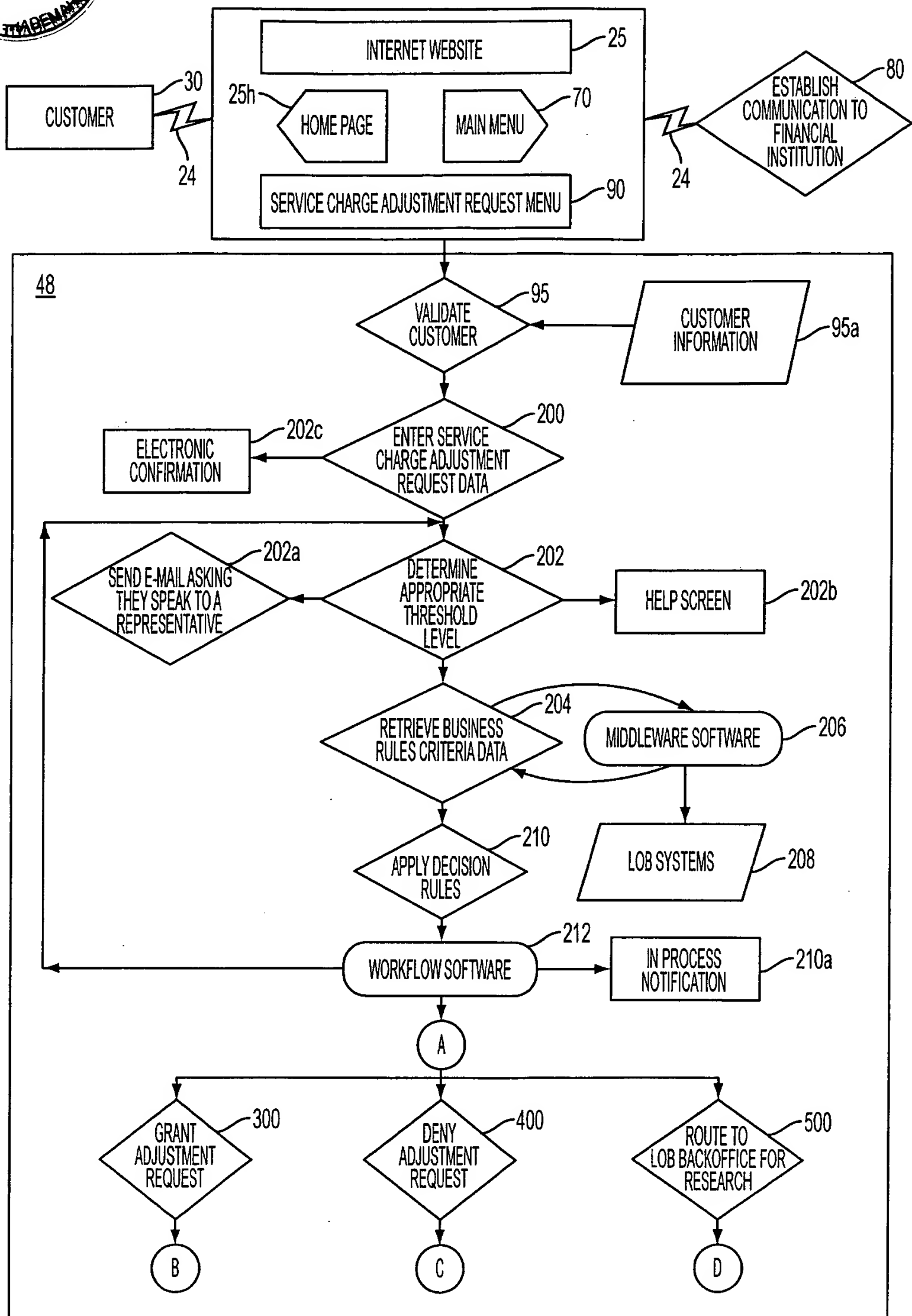


FIG. 4



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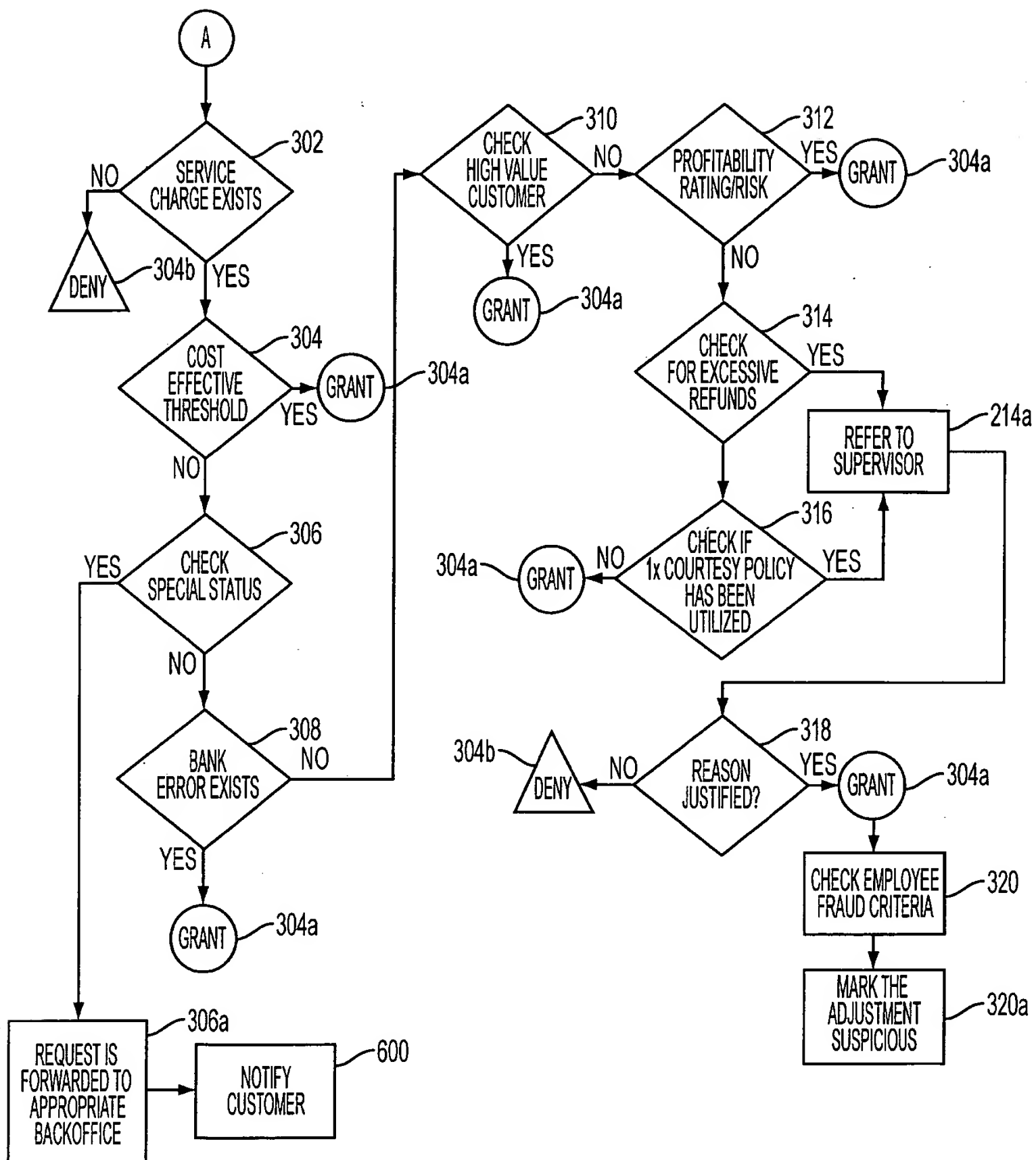


FIG. 5



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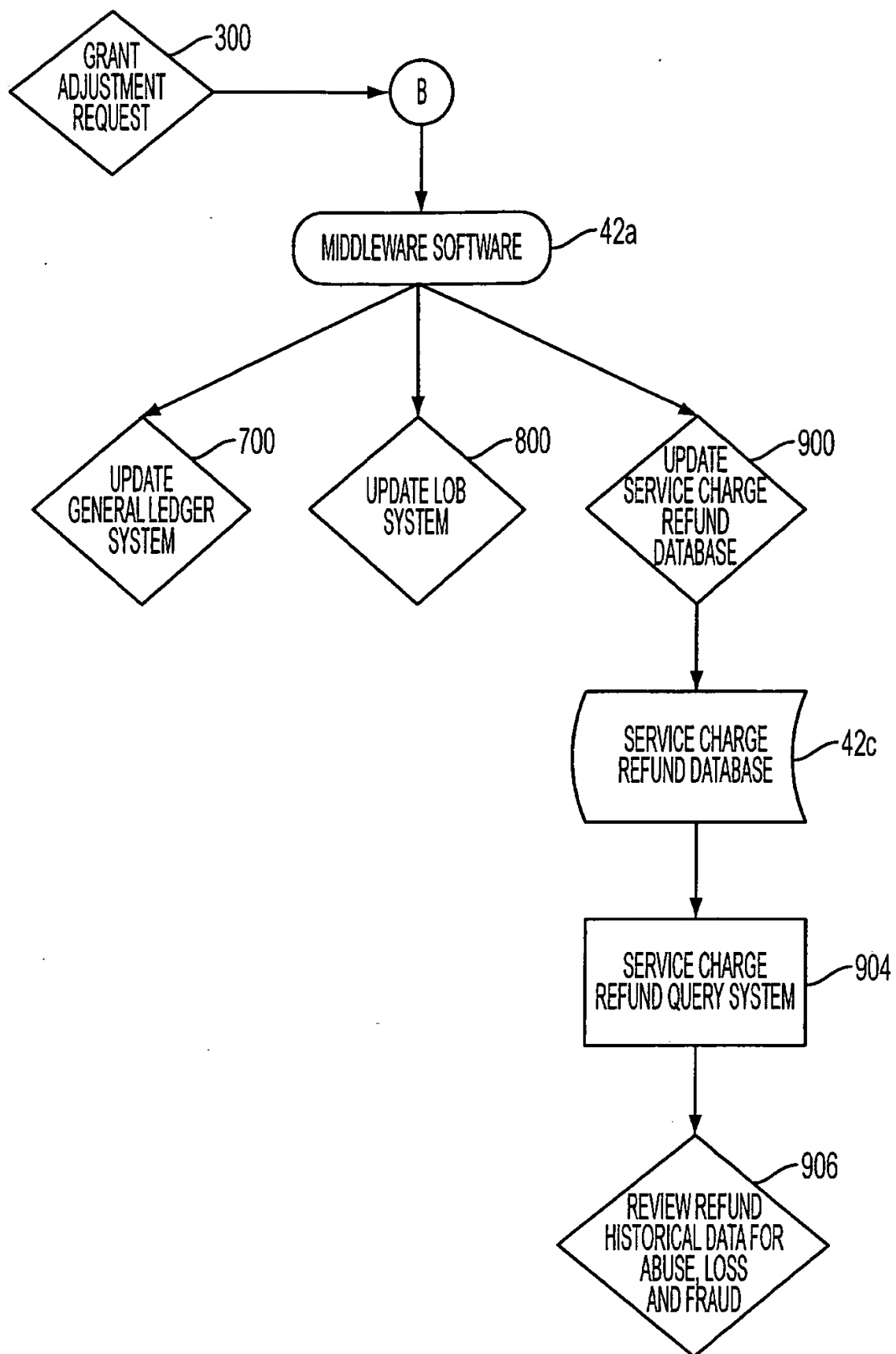


FIG. 6



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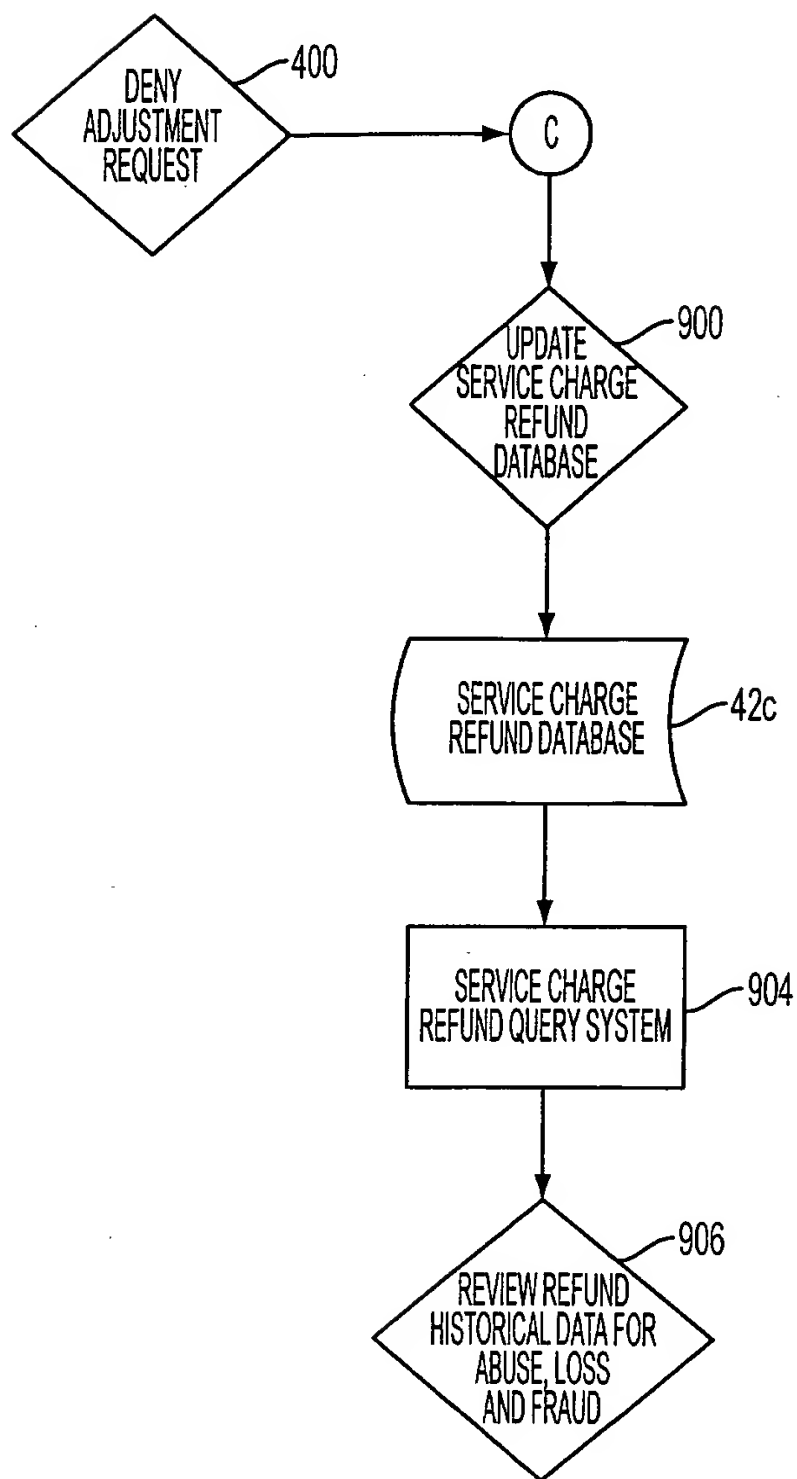


FIG. 7



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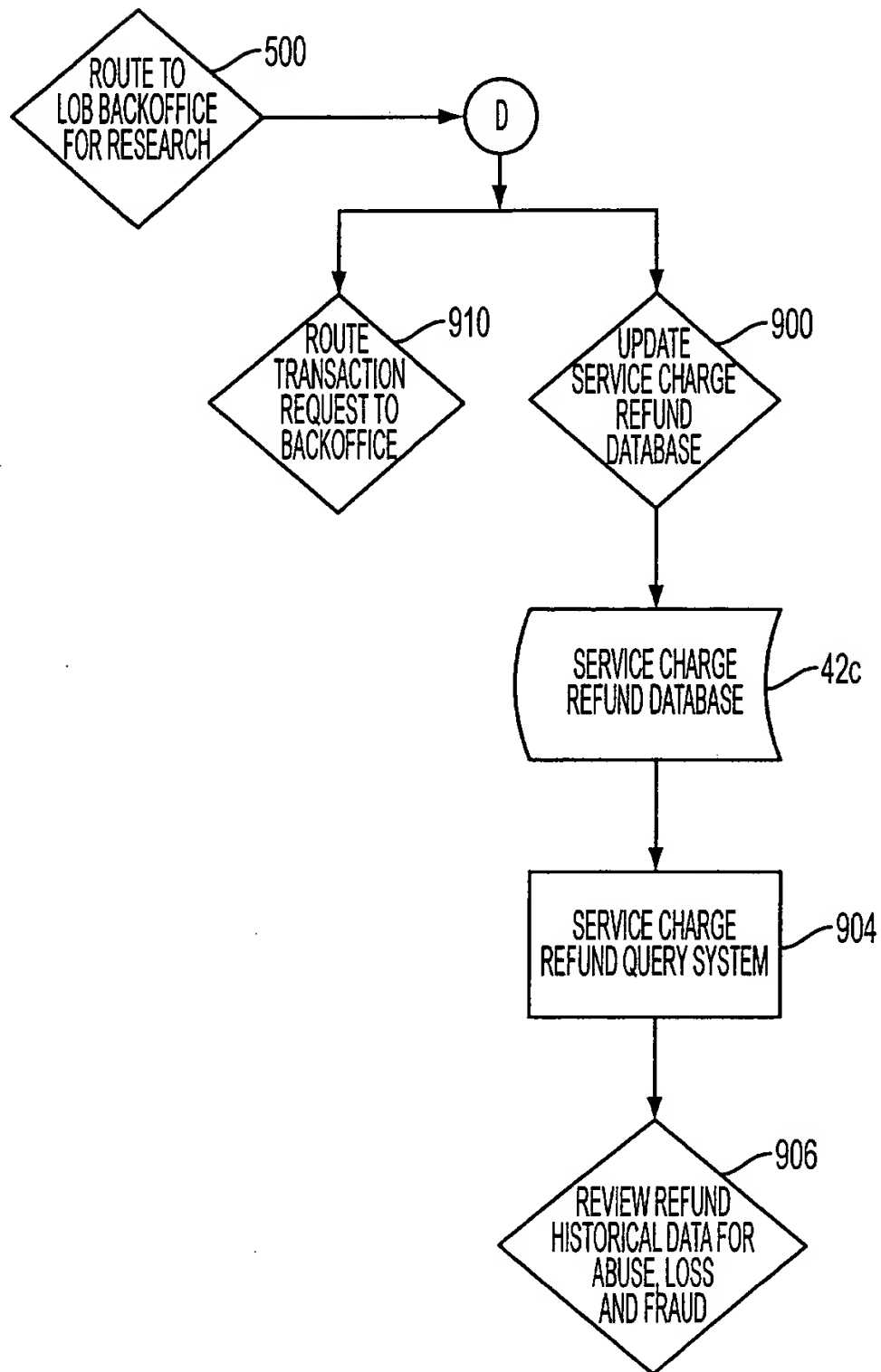


FIG. 8